Your Ségur listing and funding roadmap

Getting your eHealth solution listed as eligible for funding under the Ségur Numérique programme

The listing specification files related to the "social care" and "pharmacy" lanes will be available by the end of 2021.

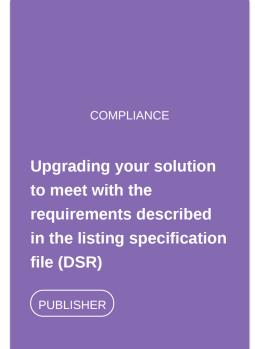**The roadmap will be updated as we build them.**

Learning more

Learn about the resources available to you and the Programme schedule.

START-UP

Identifying the lane and the type of software relevant to you and learning the "technical and financial ground rules"
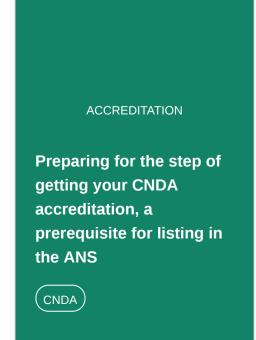
ANS

Technical preparation and launch of sales

Upgrade your solution in order to comply with the Ségur requirements, anticipate the steps to be taken with the CNDA, and begin sales prospecting. These activities can be carried out in parallel.

COMPLIANCE

Upgrading your solution to meet with the requirements described in the listing specification file (DSR)

PUBLISHER

ACCREDITATION

Preparing for the step of getting your CNDA accreditation, a prerequisite for listing in the ANS

CNDA

COMMERCIAL
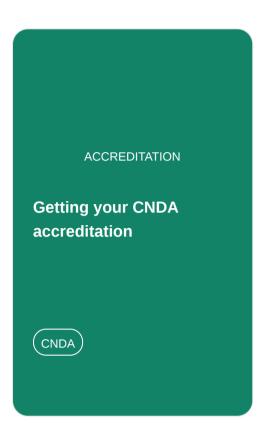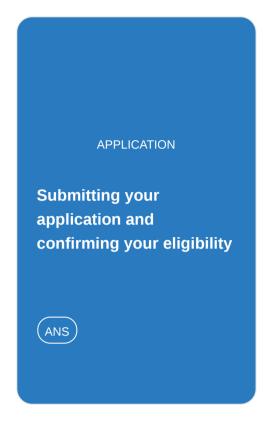
Taking sales preparation steps

PUBLISHER

Listing

Get listed with the ANS, which is a prerequisite for applying for funding

ACCREDITATION

Getting your CNDA accreditation

CNDA

APPLICATION

Submitting your application and confirming your eligibility

ANS

EVIDENCE

Submitting proof of your solution's compliance

ANS
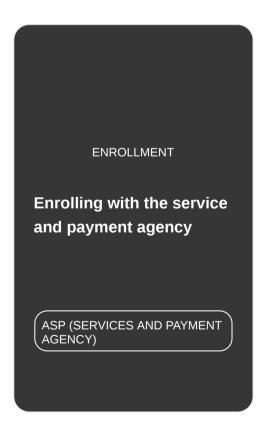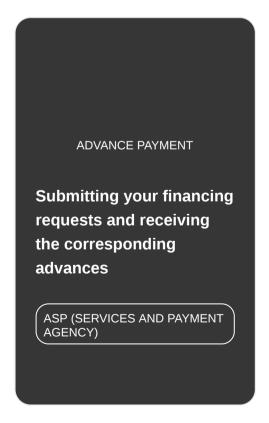
LISTING

Getting listed

ANS

Funding request

Once you are listed, I can begin the process of applying for funding. Start by enrolling with the ASP, submitting your applications for funding, and then receiving your advance.

ENROLLMENT

Enrolling with the service and payment agency

ASP (SERVICES AND PAYMENT AGENCY)

ADVANCE PAYMENT

Submitting your financing requests and receiving the corresponding advances

ASP (SERVICES AND PAYMENT AGENCY)

Carrying out the Ségur Service and requesting payment of the balance

Carry out the Ségur Service for your clients and request payment of the balance once the documentation has been obtained

INSTALLATION

Putting your solution into service at your customers' premises in compliance with the Ségur requirements

CUSTOMER

REMAINING PAYMENT

Once the solution is up and running, you can request payment of the balance

ASP (SERVICES AND PAYMENT AGENCY)

Identifying the lane and the type of software relevant to you and learning the "technical and financial ground rules"

01. Identify the core documentation that is relevant to you

START-UP ANS

Identify the lane(s) that fit(s) you. Download the reference documentation for the lane and the software you are applying for.

Go to **the Ségur page of the ANS**: Choose your lane, and see what reference documents go with it.

In the page corresponding to your lane, download and read the reference documents:

- **The Requirements Framework**, which consolidates all of the requirements with which the solutions applying for Ségur certification must comply, as well as the compliance scenarios and expected proof for those requirements.
- **The DSR (Listing Specification File)**, which sets out the technical and functional requirements for a solution to meet to achieve Ségur listing
- **The Call for Funding**, which explains the administrative and financial terms and conditions, in particular the financing schedules available based on the parameters specific to each lane

Choose your lane

Need help?

Check the FAQ for each lane on the ANS website

Go there

Ask your questions

Ask your questions, access the FAQ and the manufacturer discussion space on the website dedicated to manufacturers (ANS)

Go there

02. Learn the major milestones of the programme

Main listing dates and securing funding

For all lanes, see the schedule of dates for wave 1 end of receipt of referral requests, **end of receipt of payment requests (advance), end of receipt of payment requests (balance).**

- [**Medical and social corridor**](#)
- [**Clinic corridor**](#)
- [**Operator corridor**](#)

Upgrading your solution to meet with the requirements described in the listing specification file (DSR)

Identify the listing specification file(s) relevant to your solution's lane

Prerequisites

Read the requirements in your lane/software's DSRs

03. Bringing your solution into compliance with the DSR of your lane and software type

TECHNICAL ANS

Identify the specific requirements of the listing specification file (DSR) relevant to you

These requirements entail an upgrade to the Information Systems in order to be compatible with the following standards and core services:
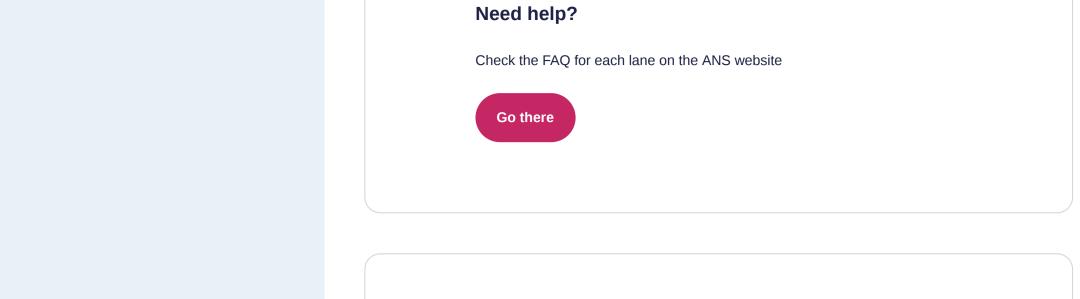
- The French National eHealth ID (INS) to allow the secure exchange and sharing of health data based on an up-to-date reference identity common to all players: link to the G_NIUS step-by-step guide

- Adding to the Shared Medical Record (DMP), a resource in Mon Espace Santé, which enables documents to be sent to patients and shared with authorised healthcare professionals: Learn more about the DMP

- Transmitting patient information via MSSanté as part of a course of treatment: Learn more about MSSanté

- Integrating Pro Santé Connect to authenticate the professional with their IS: Learn more about ProSanté Connect

- Compliance with the Interoperability Framework for Health IT Systems (CI-SIS): Learn more about the Interoperability Framework for Health IT Systems (CI-SIS)

- The Health Directory, which allows you to retrieve the contact details of the corresponding healthcare providers: Learn more about the Health Directory,

For all lanes, these ISs must also meet a portability requirement allowing all the health data and information from the contacts they process to be made available.

In addition, specific requirements for each lane/type of software have also been defined and are mentioned in the DSR.

To read these requirements, download the DSR for your lane/software from the ANS technical page.

Download your DSR

Need help?

Check the FAQ for each lane on the ANS website

Go there

Ask your questions

Ask your questions, access the FAQ and the manufacturer discussion space on the website dedicated to manufacturers (ANS)

Go there

Preparing for the step of getting your CNDA accreditation, a prerequisite for listing in the ANS

Our advice

It can take up to 6 weeks for CNDA accreditation to be issued.
It is necessary to anticipate this step, which is a prerequisite to the application for listing

04. Anticipate the steps to be taken with the CNDA

ADMINISTRATIVE   CNDA

The CNDA is the National Centre for Filing and Accreditation

Delay   6 weeks

This organisation authorises your software to use the teleservices implemented by the Health Insurance Fund.

Proof of having submitted an accreditation request to the CNDA is one of the documents required for the Ségur Numérique listing application.

It can take up to 6 weeks for CNDA accreditation to be issued.
It is necessary to anticipate this step, which is a prerequisite to the application for listing

Need help?

If you have any problems, you can send your questions to the CNDA

Taking sales preparation steps

You can take sales preparation steps in order to accept preorders (subject to your getting listed)

05. Approach your customers and prospects to take orders

COMMERCIAL PUBLISHER

Taking sales prospecting steps

You don't need to wait to be listed with the ANS to start making sales.

To speed up the process and save time for manufacturers, the public authorities have allowed you, from the very beginning of your approach, to launch sales prospecting activities to take orders (subject to your getting listed).

You can use the "fact sheets" provided to present the Ségur Programme to your client, informing them of its prospects and the opportunities it brings. These fact sheets can be downloaded from the ANS website, on the page of your "lane".

The fact sheet for general practitioners is not yet available and will be available soon. Those concerning labwork, radiology, and hospitals have been published.

Note:
Once the order has been placed "subject to your getting listed", you have 120 days to bring your proofs of conformity when you submit to the ANS for listing.

Choose your lane

Getting your CNDA accreditation

06. Apply to the CNDA to get your accreditation

ADMINISTRATIVE CNDA

Signing the authorisation agreement with the CNDA

- When signing of this agreement, a €150 cheque is deposited as surety, which allows the publisher to receive the test components (Cartes Vitale) and the credentials to access its personal space on the CNDA website.

Getting into contract

Don't have an account on the CNDA personal space yet?

Delay 5 days to open an account

Important: This request for access requires the involvement of the legal representative or a delegation of authority from that person.

Creating an account

After opening your account, get your login credentials

Delay 6 weeks

- The CNDA will send you an email with your Software Identification Number (NIL) to access your personal space on the CNDA website.

Logging in

Need help?

If you have any problems, you can send your questions to the CNDA

Submitting your application and confirming your eligibility

Prerequisites

Have finalised the CNDA accreditation procedure

Our advice

It can take up to 6 weeks for CNDA accreditation to be issued.
It is necessary to anticipate this step, which is a prerequisite to the application for listing

07. Create your account and submit your application for listing

ADMINISTRATIVE ANS

Create your account on the application platform

Delay 6 weeks

The CNDA accreditation procedure is finalised and you have your CNDA login details. You can start the listing process.
Create your account on the ans.wiin.io website, the Ségur application portal

Create your account

Apply for listing

To apply, select the DSR that is relevant to you.
It is possible to submit more than one application for a single DSR, just as it is possible to apply for more than one DSR. All your applications will be visible in your space.

Submit your eligibility form

The first step in the listing process is to verify eligibility.
Some information is requested,

- about the publisher: Surname, first name & contact details of the person in charge of the company, contact details of their legal counsel, company name, publisher identification number (NIE issued by the CNDA), SIRET number, signed listing agreement
- about the software covered by the application: Name and version of the software, software identification number (NIL issued by the CNDA), software profile and letter of commitment

If you are a representative of a group of publishers, you will need to provide all the mandates of the partners in the group. You can also specify if your software is marketed through authorised distributors.

When you submit your application, the NSA may get back to you to complete/clarify your application. Make sure to respond to ANS requests within 24 hours to avoid delays in processing!

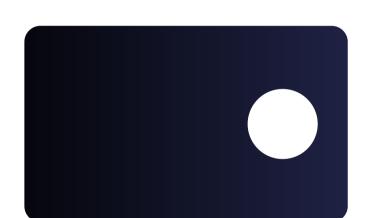## Get confirmation of your eligibility

Delay   1 week

Sign the listing agreement electronically. You'll be assigned your accounts to access the necessary tools (convergence, gazelle, etc.). Get an email confirming your eligibility, and you can access your proof collection area.

Need help?

The Ségur listing guide covers all the steps to take to get your solution listed.

Consult the listing guide

Applying for the eHealth Ségur

Watch the tutorial "Applying for the eHealth Ségur" to help you in your listing process

Watch the video tutorial

Submitting proof of your solution's compliance

Prerequisites

Your eligibility has been approved

08. Provide evidence of your compliance

ADMINISTRATIVE ANS

Once your eligibility has been approved, provide evidence of compliance for each requirement of each DSR.
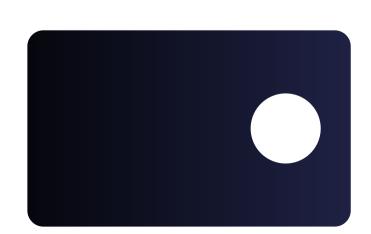
As a reminder, the list of requirements, compliance scenarios and expected evidence are described in the Requirements Framework for your lane (which you read about in step 1 of the guide).

When your submit your application, be prepared to respond in case the ANS requests information or clarification.

Need help

The Ségur listing guide covers all the steps to take to get your solution listed.

Consult the listing guide

Applying for the eHealth Ségur

Watch the tutorial "Applying for the eHealth Ségur" to help you in your listing process

Watch the video tutorial

Prerequisites

Your listing request has been approved

09. Getting listed

ADMINISTRATIVE   ANS

Listing achieved

Delay   6 weeks

Once your application for listing has been processed and approved, your listing certificate is issued. Your software will appear in the list of solutions authorised by the Ségur for this DSR.

Need help?

The Ségur listing guide covers all the steps to take to get your solution listed.

Consult the listing guide

Enrolling with the service and payment agency

Prerequisites

Be listed by the ANS

10. Submit your enrolment request to the ASP

The Service and Payment Agency (ASP) is the public operator responsible for paying Ségur Numérique funds to solution providers that have previously obtained Ségur listing for the service they deliver to their customers.

ADMINISTRATIVE **ASP (SERVICES AND PAYMENT AGENCY)**

Enrol in the ASP platform

Enrolment is a mandatory prerequisite for submitting financing and payment requests.

Who is eligible?

- Any publisher of a solution listed by the ANS, as soon as that solution is actually available on the market

- Any distributor of a solution listed by the ANS (declared as such to the ANS and having a mandate established by the Publisher), as soon as that solution is actually available on the market

1. Fill out the enrolment form directly on the ASP platform. This form contains the following information:

- The SIRET number, legal representative, submitter of the application if not the legal representative, and that person's contact and payment details

- The unique reference number of the Software Solution issued by the ANS at the time of listing

2. Enclose the following documents with your application:

- The certificate (listing report) issued by the ANS

- The RIB (bank details)

- The identity document (CNI, passport or residence permit) of the person submitting the application, or, if that person is not the legal representative, the certificate stating that they are duly authorised to complete the formalities (If the application is being made by the distributor, enclose the mandate drawn up by the publisher stating that you are an authorised distributor of the listed solution.)

The ASP enrolment platform is under development and will be available from late October 2021.

As a reminder, the administrative and financial terms and conditions, in particular the financing schedules available based on the parameters specific to each lane, are available in **the Call for Financing** for your lane/software and can be downloaded from the ANS Ségur page.

Download the Call for Financing

Need help?

Check the FAQ for each lane on the ANS website

Go there

Submitting your financing requests and receiving the corresponding advances

Prerequisites

Have completed your enrolment

11. Request financing

ADVANCE PAYMENT   ASP (SERVICES AND PAYMENT AGENCY)

Request financing

Once enrolled, you can log in to the ASP page and apply for financing. When this request for financing has been approved, you get your 30% advance.

Your financing is contingent on:

- **Your prior** enrolment
- Conditions relating to the **beneficiary** of the Service
- Conditions relating to the **scope** of the Ségur Service:
- Conditions relating to **the eligibility of the order**:
- Conditions relating to the **terms and conditions** of delivering Ségur Service
- Details of the eligibility conditions are specified in your **Call for Funding**.

Log on to the ASP platform and submit your financing requests as well as the purchase order for the Ségur Service, validated by your client.

The ASP enrolment platform is under development and will be available from late October 2021.

Download

12. Collect an advance

ADVANCE PAYMENT   ASP (SERVICES AND PAYMENT AGENCY)

The ASP is processing your application.

If you meet all the conditions, you are notified that your application has been approved, and receive:

- The decision to award your financing

- The payment of your 30% advance

Need help?

Check the FAQ for each lane on the ANS website

Go there

Putting your solution into service at your customers' premises in compliance with the Ségur requirements

Prerequisites

Your funding application is validated

13. Carry out the Ségur Service at your client's premises

INSTALLATION CUSTOMER

Once your financing is validated, you can begin the work of the Ségur Service on your client's premises.

As a reminder, the benefit paid by the government covers:

- The licence of use for the DSR-covered scope
- Installation, configuration, qualification costs
- Corrective maintenance for the DSR-covered scope
- Support in obtaining a software certificate of the organisation type, when necessary
- Project follow-up and delivery of documentation
- Training healthcare professionals

The terms and conditions for providing the Ségur Service are available on the Call for Funding of your lane/software

Note that:

- Your financing is in return for the total completion of the Ségur Service, in all its components and without any additional cost to the client.
- The General Terms and Conditions applicable to the referenced solution must include a clause allowing the data to be made available in a readable, exhaustive, usable, documented format, as specified in the regulatory texts relating to your lane
- The Ségur Service cannot be made contingent on the client renewing its contractual commitment

Download the Call for Financing

Once the solution is up and running, you can request payment of the balance

Prerequisites

Have performed the service on the client's premises

14. Request payment of the balance

REMAINING PAYMENT   ASP (SERVICES AND PAYMENT AGENCY)

Once the Ségur Service has been carried out, you can request payment of your balance on the ASP platform.

The parts that make up your application vary depending on your lane and software. These can be consulted on the Call for Financing.

Log on to the ASP platform and submit your balance requests along with the following supporting documents:

- A copy of the invoice issued to the end customer
- Depending on the case, the declaration of readiness to operate (MOM) or a Verification of Ability from your client attesting to that the Ségur Service has proceeded as it should

The ASP enrolment platform is under development and will be available from late October 2021.

Download the Call for Financing

15. Collect your balance

REMAINING PAYMENT   ASP (SERVICES AND PAYMENT AGENCY)

The ASP is processing your application.

If you meet all the conditions, you'll be notified that your application has been validated and you'll receive payment of your 70% balance.

Need help?

Check the FAQ for each lane on the ANS website

Go there